

Appointment Cancellation Policy and Agreement

At Jody Aesthetics we understand that unplanned issues or emergencies can come up that may result in you needing to cancel/reschedule an appointment, and we reserve the right to charge/cancel/reschedule accordingly.

We have always had a cancellation policy, but due to certain circumstances it has caused us to enforce a policy charging for a no-show or appointments that are cancelled within the 24 hours of the scheduled appointment.

As of September 2018 there will be a fee of:

- **½ the price of the scheduled appointment** if the appointment is not cancelled or rescheduled without a **24 hour notice** from the scheduled appointment time.
- **Full payment** is required of a no show/no call, payment will be required prior to rebooking any future visits.

For clients who show up more than 10 minutes late, you will still be seen. However, your appointment may end at the time the original appointment was scheduled.

If you are **more than 10 minutes late**, please call us and let us know.

Thank you,

Jody Aesthetics

Client Signature _____ Date: _____